

Highlights

Rapid ROI (2 - 4 months)

Guaranteed Savings or your money back

Work directly with your vendors to obtain your savings

Identify over-billing

Related Services

Telecom Audit

Ongoing Telecom Management

IT Service Desk

Desktop Audit

RITSnet Inc.,
5353 Ashbourne Ct,
Newark, CA 94560

Ph: 408-907-2211
Fax: 408-907-2211
Email: info@ritsnet.com

●●● Why Audit?

Customers typically over-pay by as much as 30% for IT maintenance contracts. Teaser prices offered by vendors at the time of purchase no longer apply once renewal kicks in. Many servers are wrongly covered under the more expensive service levels. Systems that are no longer in use continue to bill for and requests to discontinue coverage are not always executed by vendors. Many companies have their invoices directly sent to accounts payable which makes it difficult to ensure that invoices are correct before payment is made.

The primary reason for conducting a service contract audit is to ensure that you are

- Not paying for services no longer in use
- Being billed correctly for services that are in use
- Taking full advantage of bundling options available from your hardware and software providers
- Fully aware of ALL systems and software maintenance related expenses at an enterprise level
- Receiving reimbursement where appropriate, for past overcharges

Typically our clients enjoy a rapid return on investment from approximately two to four months.

●●● Why not do it ourselves?

Information technology and accounts payable personnel are consumed with daily operations, and most IT service contracts and bills contain confusing industry specific jargon and complex terminology. Too much time is wasted in trying to identify the systems indicated on the bills.

●●● What is included in our Service Contract Audit?

A complete review of all hardware and software maintenance contracts including;

- WAN and LAN - Routers, Switches, Hubs, Network Management software
- Remote Access - VPN appliances, Routers, Personal firewalls
- Security - Enterprise Firewalls, IDS, Anti-Virus software
- Data Center - Servers, UNIX and Windows,
- Desktop - PCs, Notebooks, Windows OS, Office Applications
- Enterprise Tools - Software for Helpdesk, Trouble Ticket, Escalation, Monitoring
- Enterprise Applications - SAP, Siebel, Peoplesoft, i2, Ariba

●●● Project Deliverables

- Identify areas of over-billing and report
- Identify areas of network optimization and report
- Work directly with your vendors to ensure all clean up is completed
- Complete an account summary of findings and recommendations
- Complete Access database of your hardware and enterprise software inventory
- A budgetary analysis of your current spend rate