

Highlights

Instant ROI (from Day 1)
Guaranteed Savings or your money back
Verify invoices before payment
Vendor credit for billing errors

Related Services

Telecom Audit
IT Service Contract Audit
Remote IT Service Desk
Desktop Audit

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●●● Situation Analysis

Telecom is difficult to understand with so many different billing platforms, vendors and telecom terminology. Many companies have their invoices directly sent to accounts payable which makes it difficult to ensure that invoices are correct before payment is made. It also makes it challenging for IT managers to budget for telecom and datacom services. Telecom requires continual monitoring on a monthly basis.

●●● Potential results of situation

- Invoices not paid on timely basis, leading to late fees or credit holds
- Services not disconnected in a timely fashion
- Overpayment of invoices
- No cost control, or costs not correctly allocated to departments
- Personal productivity items not disconnected when employees leave

Information technology and accounts payable personnel are consumed with daily operations, and most telecom contracts and bills contain confusing industry specific jargon and complex terminology.

●●● Our Value Proposition - What's Included?

We offer a filter service that places orders on behalf of your company, approves the invoice for payment and tracks the budgetary spends.

Order Management

Complete management of orders, including disconnects.

Inventory Management

We provide detailed reports of your entire network inventory. This includes assets such as pagers, cell phones, calling cards, etc.

Invoice Processing and Approval

Services include: Invoice tracking on a line-by-line basis (with verification of correct billing), resolution and tracking of billing issues and vendor management.

●●● Project Deliverables

RITSnet operates under a letter of agency for your company. A dedicated billing engineer orders services on your behalf, then receives all invoices directly from the supplier for processing. Invoices are processed and once validated, sent to you for approval prior to payment.